



primePay

Pull Tab Redemption Upgrade Instructions





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Symbols Used in This Guide



Indicates a **Note** or tip that the Operator should be aware of or may be helpful during the set up.



Indicates a **Warning** in which the Operator should pay close attention as an error may occur, damage to the machine, software or injury to the Operator may also occur.

Version	Author / Contributors	Date	Changes / Comments
1.0	Shawn Lucci – Technical Writer James Wiggins – Software QA Manger Ben Heitkotter – Sr. Platform Engineer	11/7/24	Original Document

Introduction

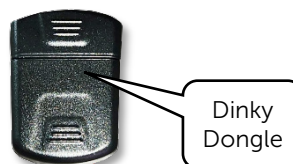
To set up a PrimePay Kiosk for the redemption of Pull Tabs, the operator will need to Upgrade the Kiosk firmware to version 0.137 or later, install the Pull Tab Feature and upload the Pull Tabs Paytables. The upgrade can be performed remotely if the Kiosk is connected to the internet. If not, the Kiosk may be upgraded from a USB. The installation of the Pull Tab Feature will be performed from a USB Security Dongle called a Dinky Dongle that will remain connected to the PC inside the Kiosk. The Pull Tab Paytables will be uploaded to the Kiosk from an encrypted USB and will be performed each time a new box of Pull Tabs is ready for play.

The Operator will:

1. Upgrade the Kiosk Firmware



2. Install the Pull Tab Feature



3. Upload the Pull Tab Paytables





Upgrade the Firmware

Remote Support Upgrade

If the PrimePay Kiosk is connected to the internet, Kiosk Support will be able to remotely upgrade the Firmware to the latest version, 0.137 or later.

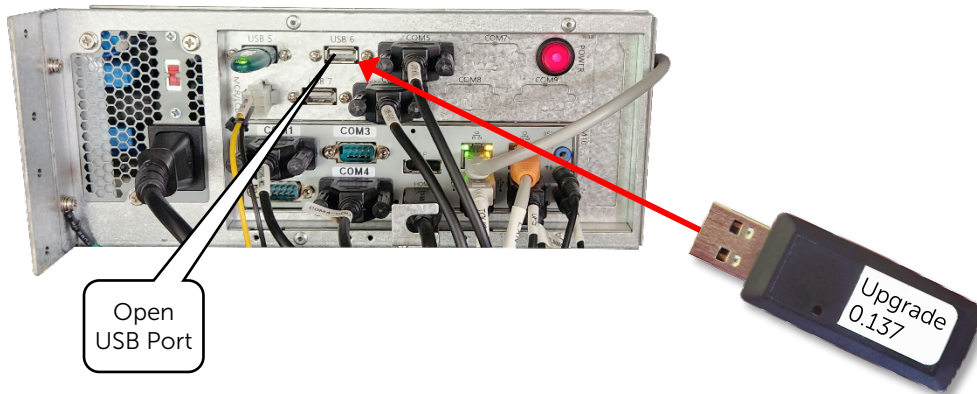
Please call the Kiosk Support line at **833-503-1724** for assistance.

USB Upgrade

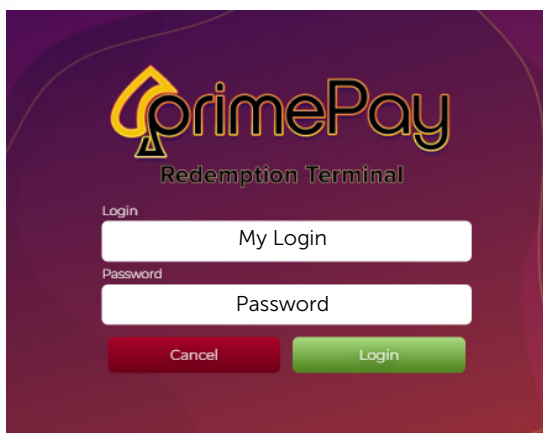
If the PrimePay Kiosk is not connected to the internet, it will need to be upgraded via USB drive which can be acquired by calling the Kiosk Support line at **833-503-1724** for assistance.

To upgrade from USB:

1. Insert the USB into any available USB Port on the PC inside the Kiosk.



2. Log into the Kiosk.



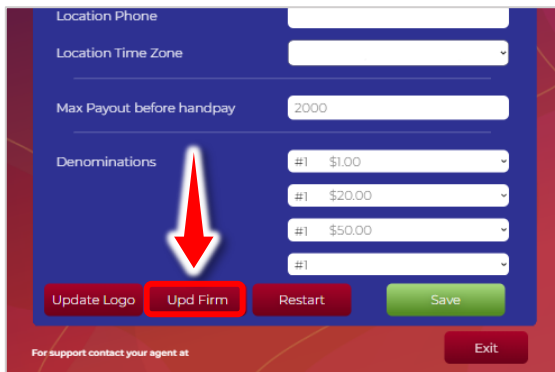
PrimePay Pull Tab Upgrade



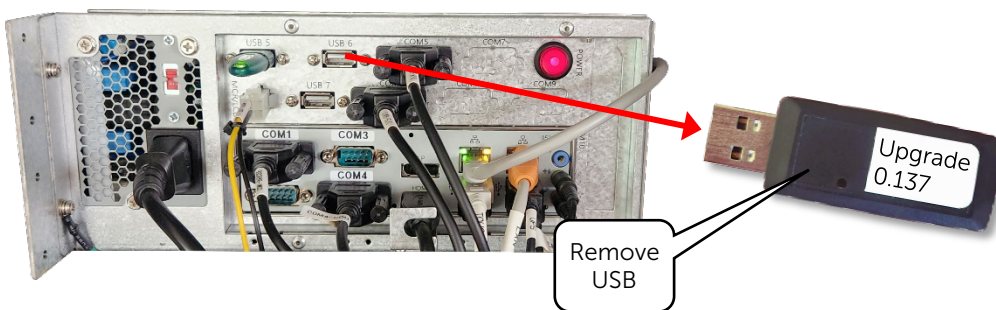
3. Navigate to the Settings Page.



4. Tap Upd Firm button in the page footer.



5. The Kiosk Firmware will upgrade, and the Kiosk will restart. Remove the Upgrade USB.



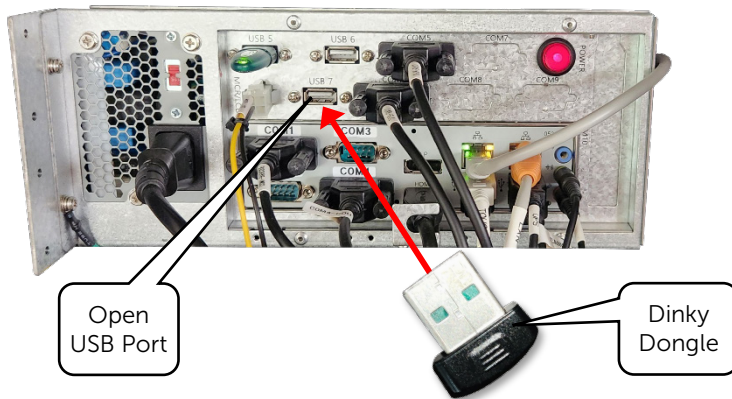


Install the Pull Tab Feature

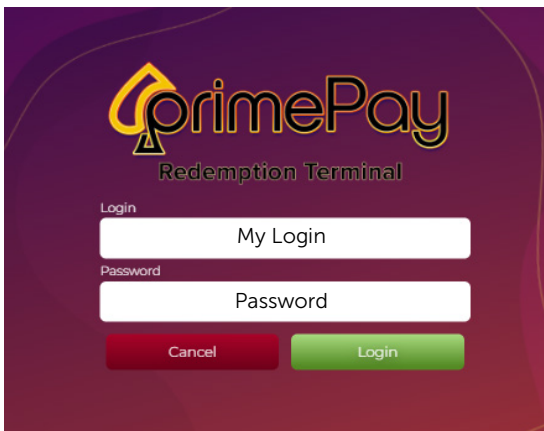
The Pull Tab Feature is installed from the Security Dongle, called a “Dinky” Dongle. Once installed, the Dinky Dongle will remain connected to the PC inside the Kiosk.

To Install the Pull Tab Feature:

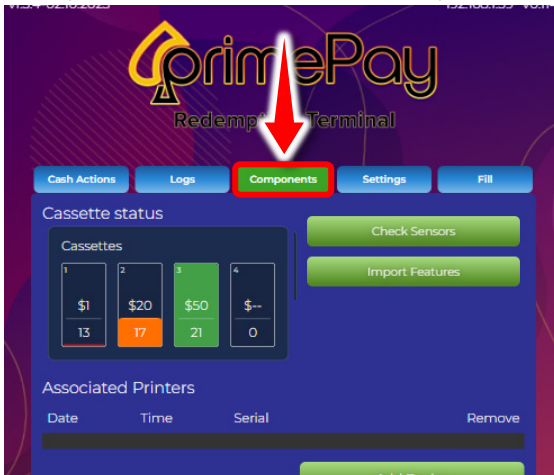
1. Insert the Dinky Dongle into any available USB port on the PC inside the Kiosk.



2. Log into the Kiosk.



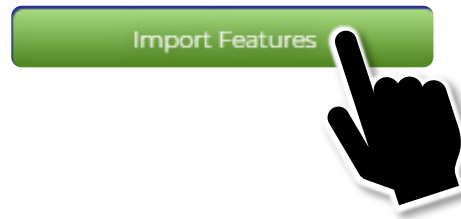
3. Navigate to the Components Page.



PrimePay Pull Tab Upgrade

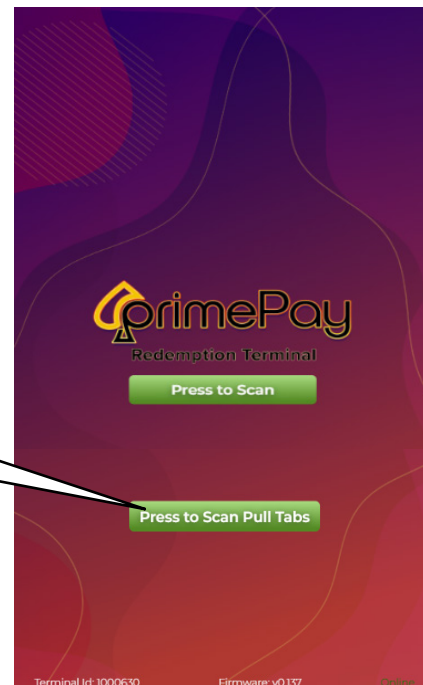


4. Tap Import Features.

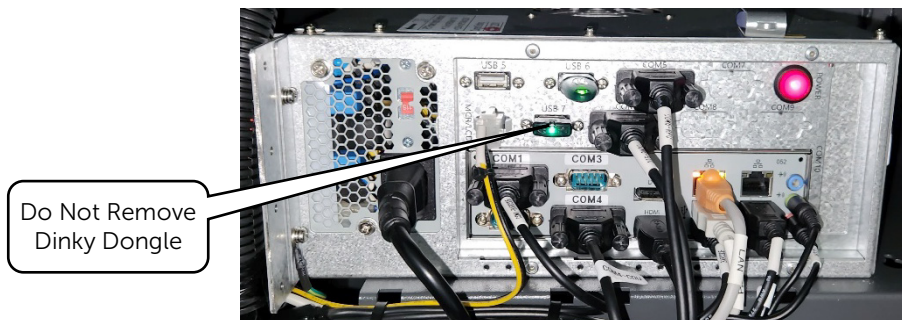


5. The Kiosk will import the Pull Tab Feature and so it is ready for the Pull Tab Paytables to be uploaded.

Log Out and a **“Press to Scan Pull Tabs”** button should now appear on the Main Screen.



 **Warning:** Do Not Remove the Dinky Dongle.



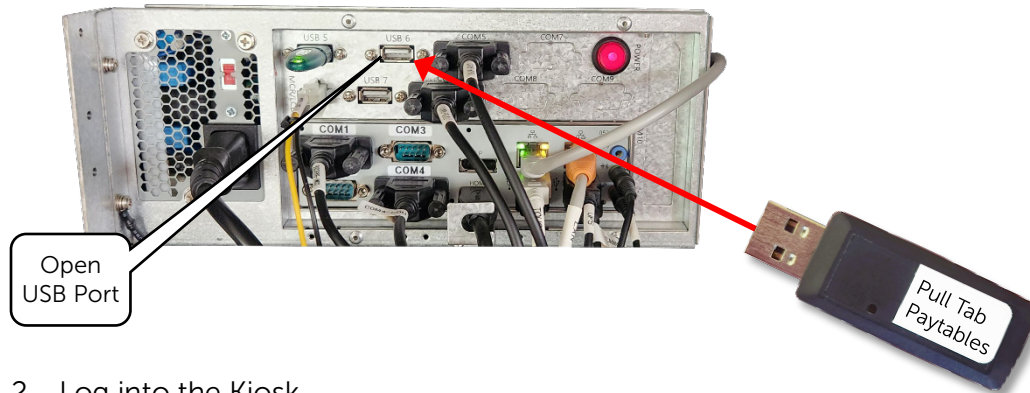


Upload the Pull Tab Paytables

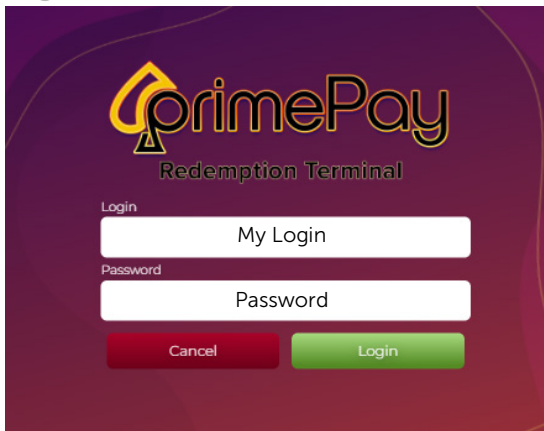
Each box of Pull Tabs will come with an Encrypted USB containing the Paytables for that set of Pull Tabs. These paytables must be uploaded for the Pull Tab Redemption Feature to work properly and securely.

To upload a set of Pull Tab Paytables:

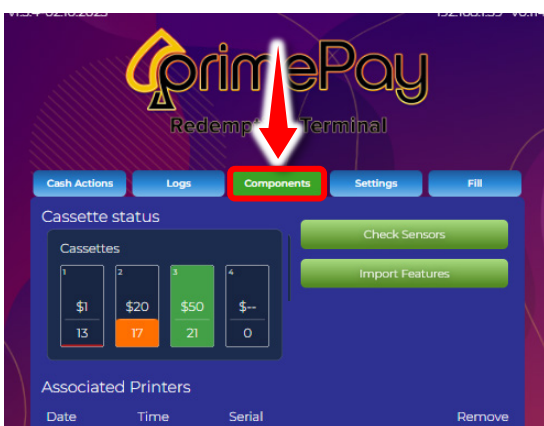
1. Insert the Paytable USB into any open USB port on the PC inside the Kiosk.



2. Log into the Kiosk.



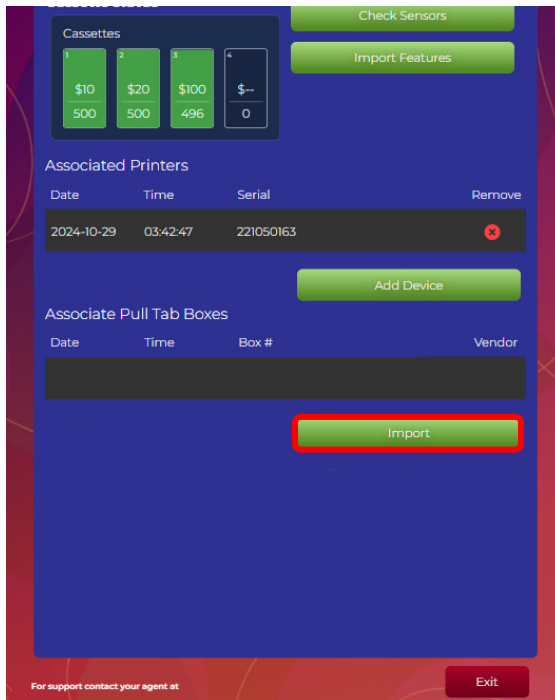
3. Navigate to the Components Page.



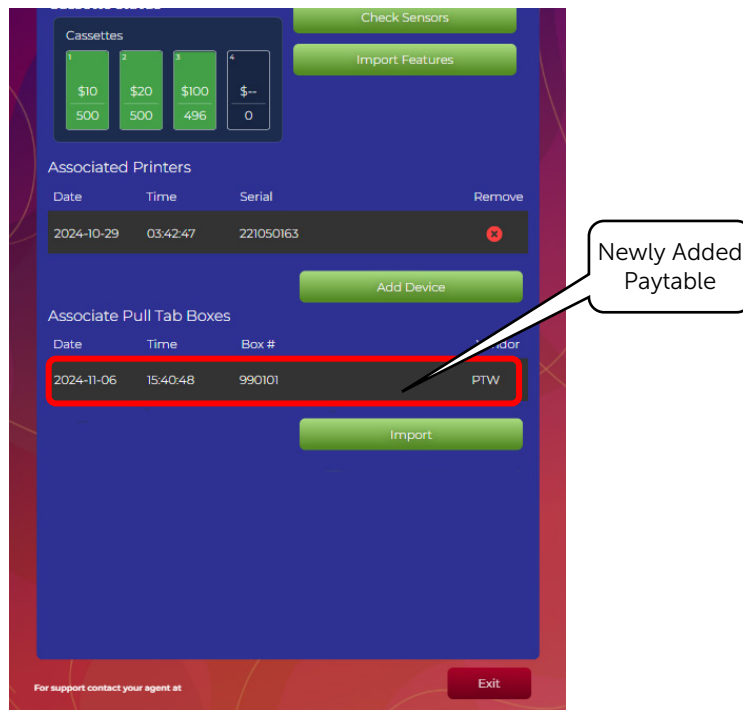
PrimePay Pull Tab Upgrade



4. Tap the Import Button



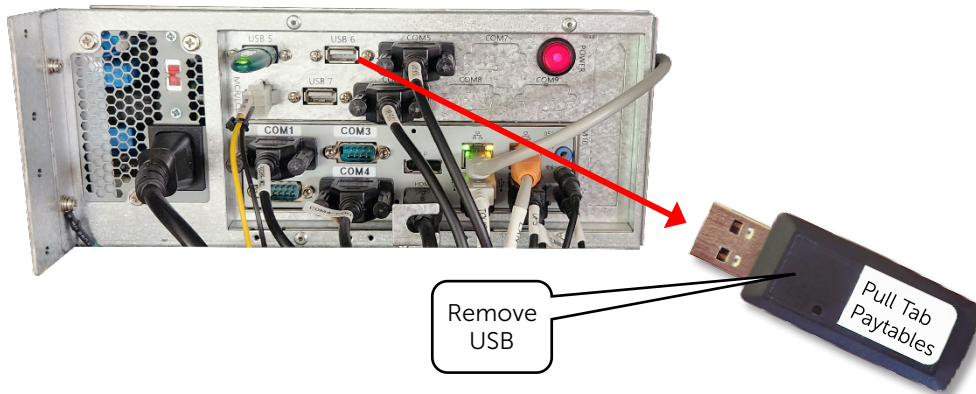
5. The Paytables for the Pull Tabs will be imported into the list under Associate Pull Tab Boxes.



PrimePay Pull Tab Upgrade



6. Remove the Pull Tab Paytable USB and discard.



7. The PrimePay Kiosk is now ready to scan Pull Tabs for redemption.



Note: Each set or box of Pull Tabs comes with a unique encrypted USB that has the Pull Tab Paytables for that batch. Once the Paytable is uploaded to a Kiosk, those Pull Tabs may only be redeemed at the associated Kiosk via the Terminal ID.

